

Attention TICKET CUSTOMERS



If you have One Ride tickets you've received from a certified human service agency, your current yellow or gray tickets may still be used on Pierce Transit during a 6-month grace period after the fare revisions are in effect. **Please do not insert the yellow or gray tickets into the farebox on the bus, instead, hand the ticket to the driver.** Paper transfers will not be issued.

Your agency will begin purchasing and distributing new tickets or passes with magnetic stripes on them, compatible with the new fareboxes.

Tips for using the new magnetic stripe tickets:

- One Ride Tickets are valid only for a single use.



- When boarding a Pierce Transit bus, pay your fare by "dipping" your One Ride Ticket into the **pass slot** on top of the farebox, as shown to the left.



- You may dispose of the ticket on your own, since it will then be expired.
- If you're a senior or individual with a disability, you must show your Regional Reduced Fare Permit to the driver.

SHUTTLE Passengers:

- When boarding a SHUTTLE van, continue to insert all One Ride Tickets into the traditional fareboxes.

All Day Passes provided by a human services agency will be activated upon first use.



- "Dip" your All Day Pass into the **pass slot** on top of the farebox, as shown to the left.
- It will be returned to you with an expiration date and time printed on the back.



- When boarding another Pierce Transit bus that service day, slide your pass through the **magnetic stripe reader** on the farebox, from the left or right side. The magnetic stripe must be at the bottom.

ORCA CUSTOMERS



After fare revisions are in effect, you may load a Pierce Transit All Day Pass onto your ORCA card wherever cards are revalued:

- **Online at orcacard.com.**
This method may take up to 48 hours to process.
- **By phone at 1.888.988.6722, or TTY Relay: 711.**
This method may take up to 48 hours to process.

For immediate use, bring your ORCA card to one of the following locations to revalue it:

- the Pierce Transit Bus Shop at 505 E. 25th Street, Tacoma (across from Freighthouse Square)
- participating ORCA retailers
- self-serve ticket vending machines located at the Tacoma Dome Station bus platform or Sounder Stations.

Your All Day Pass will remain on your card for up to one year. It will be activated the first time you tap your card on board a Pierce Transit bus, and will expire automatically at 2:59am (end of service day). This agency-specific pass is valid only on Pierce Transit buses.

PLEASE NOTE: ORCA cards may store up to 12 products at any one time, including E-purse. If you have a current monthly pass on your card sufficient to pay your fare, the card reader will recognize that first to cover your fare. Your Pierce Transit All Day Pass would be activated on board a Pierce Transit bus if no valid monthly pass is stored. Finally, if you also have E-purse stored on your card, the card reader would utilize E-purse value if no valid monthly pass or day pass is present.

AT YOUR SERVICE

Pierce Transit's Customer Service Representatives are here to help! If you have questions about how to pay your fare, wish to learn more about ORCA cards, or need help planning a trip, give us a call at 253.581.8000, option 1, weekdays from 6:30am to 6:30pm.

For personal service, visit the Tacoma Dome Station Bus Shop between 7:00am and 6:00pm weekdays.

TRANSLATION SERVICE is available in more than 200 languages. These are the most requested:

Llame al 253.581.8000. Habrá un representante y servicio de traducción en español disponible para atenderle.

Заказать услуги представителя с переводом на русский язык можно по телефону 253-581-8000.

Xin gọi 253-581-8000 để nói chuyện với Nhân Viên Đại Diện Bán Phục Vụ Khách Hàng là người sẽ cung cấp dịch vụ thông dịch Việt Ngữ.

Tawagan ang 253-581-8000 upang makipag-usap sa Representatibo ng Pangserbisyong Kustomer na magbibigay ng serbiyong pagsasalin ng wika sa Tagalog.

한국어 번역 서비스를 제공하는 상담원과 통화하시려면 253-581-8000 으로 전화하십시오.

អាចទំនាក់ទំនងភ្នាក់ងារសេវាបម្រើភាសាខ្មែរ (កម្ពុជា) :
ដោយហៅតាមរយៈ លេខទូរស័ព្ទ ២៥៣-៥៨១-៨០០០ ។



Rider Alert

**PIERCE TRANSIT FARE REVISIONS
EFFECTIVE 12/08/14**

On Monday, December 8, 2014, new fareboxes are expected to "go live" on board all Pierce Transit buses. These new fareboxes were purchased primarily with grant funding, to replace older models that were manufactured as long as 26 years ago. Along with this new equipment, Pierce Transit is implementing fare revisions, designed to ensure all passengers pay the correct fare, decrease fare evasion, and improve safety by reducing on board fare disputes.

The fare revisions include the elimination of paper transfers and the introduction of a new Pierce Transit All Day Pass.

The All Day Pass is a new option in addition to the current forms of payment. Cash fares for a single trip are not changing at this time. They remain at \$2.00 for adult riders, \$0.75 for youth (ages 6-18), and \$0.75 for seniors or individuals with disabilities who show a valid Regional Reduced Fare Permit.



piercetransit.org • 253.581.8000



ELIMINATION of Paper Transfers

Once the fare revisions are in effect, Pierce Transit will no longer issue or accept paper transfers.

If you currently pay your fare with cash or a One Ride ticket and need more than one Pierce Transit bus to reach your destination, you must pay a fare on each bus.

Remember, the ORCA card is an excellent alternative to cash!

ORCA is still welcome on board Pierce Transit, and is also accepted on other partner services such as Sound Transit, King County Metro, and Kitsap Transit. You may "load" your ORCA card with a regional pass, an agency-specific pass, or E-purse (electronic purse), which holds pre-paid value for use on transportation services. *If you pay your fare using E-purse on your ORCA card, transferring is easy.* Your transfer credit expires two hours after your first card tap. The ORCA card is easy to use on board the bus; just lay your card flat against the ORCA logo on the card reader, just inside the bus. It automatically accounts for the correct fare.

For details about ORCA, visit orcacard.com or call 1.888.988.6722.



When fare revisions are in effect, the new Pierce Transit All Day Pass will replace the Pierce Transit Weekend All Day Pass, which was available only on weekends and some holidays.

THE NEW ALL DAY PASS:

costs **\$5.00** for Adults

costs **\$2.50** for Youth (ages 6-18)

costs **\$2.50** for Seniors and persons with disabilities (must show a valid Regional Reduced Fare Permit)

The Pierce Transit All Day Pass is:

- Convenient: You'll pay just once to ride all day until 2:59am (end of service day)
- Good for unlimited rides on all local Pierce Transit bus service that day
- Not valid on SHUTTLE, Sound Transit, nor other agencies' services
- Available seven days a week, replacing the current Weekend All Day Pass

INTRODUCTION of the new Pierce Transit ALL DAY PASS



CASH CUSTOMERS

You may purchase the new All Day Pass on board Pierce Transit fixed route buses. *Use exact cash, as the farebox does not issue change.*

- For an **Adult All Day Pass**, insert \$5.00.
- For a **Youth All Day Pass**, insert \$2.50. (The driver may ask for identification that shows your age.)
- For a **Senior/Disabled All Day Pass**, show the driver your Regional Reduced Fare Permit, then insert \$2.50.



Once sufficient cash is inserted, the farebox will dispense your All Day Pass, which is active immediately. Your All Day Pass will have an expiration date and time printed on the back.

When boarding your next Pierce Transit bus that day, slide your pass through the magnetic stripe reader on the farebox, with the magnetic stripe at the bottom.



Magnetic Stripe Reader

You may continue using the All Day Pass until it expires.

Purchasing Multiple Passes on Board

Using exact cash, you may purchase an All Day Pass for yourself and companions at one time. When purchasing more than one All Day Pass, before paying, please tell the driver which passes you wish to buy. Remember, passes purchased on board the bus are immediately active. *You may not buy one on board today to use at a later date.*



REMINDER OF PIERCE TRANSIT'S CLOSED DOOR POLICY

Pierce Transit implemented a new policy in June 2014 where, when a transit operator steps away from the bus, he or she secures the bus by closing its doors. Passengers already on board, who plan to ride on the next trip, are asked to disembark and wait outside. New passengers arriving also wait outside until the operator returns. This policy was designed to be fair to everyone, assuring that all riders pay their fare.