



Pierce Transit
Community Transportation Advisory Group (CTAG)
Minutes – June 22, 2023

CALL TO ORDER

Meeting called to order at 5:38 pm.

ROLL CALL AND ATTENDANCE

CTAG Members Present: Linda Moran (Chair), Blake Geyen, Deirdre Maxwell, Brandi DeCoteau, Maddie Merton, Kye Robinson, Parker Hill (Alternate), Don Green

CTAG Members Absent: Marlene Druker (excused), Ivan Tudela (excused), Ben Yoder (excused), Jamie Witter, Amin Tony Hester (Vice Chair)

Pierce Transit Employees and Presenters Present:

Christina Thompson, Rachel Holzhaeuser, Tammy Apthorp, Tammy Heldt, Reggie Reese, Brandy Tuggle, Erik Jaszewski, Ryan Wheaton

APPROVAL OF MINUTES:

May minutes moved by Don Green and seconded by Deirdre Maxwell

Minutes approved.

CTAG MEMBERS COMMITTEE REPORTS:

- Don Green reports on service delivery and capital committee. Board voted to authorize money to put up driver safety doors. Passed money to work on Human Resources system to decrease split shifts and improve working conditions for operators. Bidding on shifts will be more efficient as well. Attended Chief of Public Safety report, suggests chief attend next CTAG meeting to deliver report to committee. Emphasis on safety to riders.
- Pierce Transit Ambassador program- all PT employees to be able to answer questions addressed by public that may not have to do with their position. Training and Union will be negotiated for that.
- Linda applauds community outreach team for their presence in the community and the info they share.



- Linda will be involved with Paratransit Technology Replacement Project

PUBLIC COMMENT:

No public comment.

DISCUSSION ITEMS:

Reggie Reese, Chief Safety Officer

15 minutes

Safety Update

- Advisory to group on system safety- working together with public safety
- Safety program vs. safety culture
 - Safety Culture= safety- first committee that influences all actions at all levels of an organization
 - Over 5 years, preventable accidents/ events have decreased over 65% by PT employees embracing safety culture
 - Safety department partners with every other department to ensure all processes involve safety
 - Data analytics are published to show employees' key performance indicators in simple language laying out things that are good and need improvement
 - Communication monitors show safety data to employees and the public that can also be used during emergencies
 - Broadcasted safety messages to operators, specific to defensive driving and passenger safety information on an hourly basis chosen depending on the day, weather, or construction
- Emergency Management Administrator
 - 23 emergency plans in collaboration with many agencies
 - Inclement weather response plan- opens an emergency operations center
 - Lost passenger protocols- all resources in emergency operations focused on finding lost passenger using every resource
 - Private medication center plan- Tacoma-Pierce County Health Department opened a vaccination center to all employees (essential workers) as soon as COVID-19 vaccine was available
- Real Time Hazard Awareness and Avoidance Communication
 - Operator alerts are sent out if vehicle or road issues are a hazard as quickly as possible
 - Virtual Reality Training System- new hired operators (in Phase 2) puts the student in a virtual world to aid in training- first in the country to have this technology
- Operator Observations
 - Safety and operator inspections in public- patrons can see we are committed to safety in all aspects of transit
- Weekly safety chat



- Every Friday all employees receive safety message of the week
- Million Mile Safe Driver Club
 - Operators who have driven 1,000,000 accident-free miles (takes about 12 years)
 - Several 2-million milers, and one 3-million miler
- Safety Hazard Evaluations
 - Performed by department personnel themselves
- Quarterly Safety Meetings
 - Topics are timely and safety-focused
 - Collected and formatted in 1.5 to 2-hour training
 - Bloopers reel!!
- Learning Management System
 - NeoGov allows employees to be able to take different safety courses by computer
 - Defensive driver or electrical safety
- Drive Cam Safety Program
 - Captures 12 second clip with audio when activated by unusual driving event (slamming brakes, swerving, excessive speed, failure to stop)
 - Learning experience for operators, not disciplinary tool
 - Smooth Operator awards for avoiding setting off Drive Cam

Brandy Tuggle, Human Resources Assistant Manager

15 minutes

DEI Update

- Interim Equity Engagement manager this year focused on bringing DEI to the forefront of PT
- Diversity, Equity, and Inclusion (DEI) Committee member overview
- 12 inclusive actions- one for each month with corresponding activities
 - Jan- Poverty perspectives
 - Feb- Black history month flag raising, psychological safety in workplace, DEI climate assessment
 - Mar- DEI basic course and racial equality talk series (Erin Jones guest speaker)
 - Apr- Reflective listening, volunteer activities (with Good-To-Give and Wellness)
 - May- Asian American Pacific Islander (AAPI) potluck
 - June- Pride flag raising and DEI movie night
- Offers CTAG members to join book club
- Racial equality pilot program
 - 5 core principles
 - Working on second half of the year projects, asks members on ideas

Erik Jaszewski, Senior Planner

30 minutes

Transit Development Plan (TDP) Update

- Looks back on 2022 and ahead until 2028



- Background
 - Plan is to comply to state law for 6-year plan, updated annually and subject to change
 - Updated reports due to Washington State Department of Transportation by September 1st, 2023
- Milestones
 - Public comment period from June 15- July 10
 - Afterwards, committee reviews the comments and considers document for changes
 - Final document presented to board on August 14
- Erik describes each of the sections outlined in the TDP
 - Looking Back: 2022 in Review
 - Service Area, Operations, and Facilities
 - Goals and Objectives
 - Performance Measures
 - Service and Operating Changes
 - Planned Capital Expenses
 - Multiyear Financial Plan
- Public Engagement
 - Announced on many channels (social media, news, e-letter)
 - CTAG and PT employees
 - Local jurisdictions
 - Email to people of interest (1000+)

Deirdre- "How is the City of Tacoma working on the parking issues in high density areas?"

Erik- "Destination 2045, the service allocation recovery plan, looks at land use changes and how we can better serve those areas by improving transit for a wider portion of the community."

OLD BUSINESS:

No old business.

MEMBER DELIBERATION:

No member deliberation.

PIERCE TRANSIT NEWS AND ANNOUNCEMENTS:

Tammy Apthorp

ORCA Card Renewals

- CTAG member ORCA upgraded from local service to regional
- Reminder that deadline to replace CTAG-issued ORCA card is June 30, 2023



- Welcomes new CTAG members
 - Kye Robinson- Deputy Director at Our Sister's House with connections to the African American and LGBTQ+ communities. Has a background working in nonprofits with youth.
 - Parker Hill- Recent graduate from Stadium High School and a self-proclaimed "transit geek" looking to improve conditions in transit.

ACTION ITEMS:

No action. Items.

ADJOURNMENT:

Meeting adjourned at 6:44pm

Moved by Don Green

Seconded by Deirdre Maxwell

Submitted by: Christina Thompson

Approved by: Linda Moran, Chair