



Community Transportation Advisory Group (CTAG)

Pierce Transit hybrid meeting

Thursday, December 21, 2023 at 5:30 pm Webinar

Link: <https://us02web.zoom.us/j/84126118828> Webinar

ID: 841 2611 8828

Call-In Number: +1 253 215 8782 US

Pierce Transit Training Center

3720 96th St. SW

Lakewood, WA 98499

Linda Moran - **Chair**

Amin Tony Hester - **Vice Chair**

Don Green

Deirdre Maxwell

Marlene Druker

Brandi DeCoteau

Ben Yoder

Ivan Tudela

Kye Robinson

Parker Hill

AGENDA

PRELIMINARIES

5 minutes

1. Call to Order & Roll Call – Chair, Liaison
2. Approval of Minutes for November 2023 – All

PUBLIC COMMENT (if needed; 3 minutes each)

as needed

(Community members wishing to provide comment will be given three minutes to comment on any transit-related matters regardless of whether it is an agenda item or not)

PRESENTATIONS

50 minutes

Andrew Arnes: Service Planning Assistant Manager
Customer Experience Action Plan

20 minutes

DISCUSSION ITEMS

CTAG Liaison: Recap brainstorm from November meeting

10 minutes

CTAG Member Committee Reports - All

as needed

CTAG Member Transit Talk - if needed; 2-3 minutes each

as needed

Don Green Debrief & Farewell

15 minutes

PIERCE TRANSIT NEWS AND ANNOUNCEMENTS

5 minutes

ADJOURNMENT