

3

Quick Steps to Riding the Bus



Pierce Transit



Easy to
PLAN



Quick to
PAY



Fun to
RIDE

1 Plan Your Trip

Customer Service

Pierce Transit Customer Service staff are happy to help you plan your bus trip. **Call 253.581.8000 option 2, 2 again**, Monday through Friday 6:30 a.m. to 6:30 p.m. Be ready to provide your starting address, destination, date you wish to travel, and your desired time of arrival.

Trip Planner at PierceTransit.org

Available on the **Pierce Transit homepage** whenever you need it, simply enter your "Origin" and "Destination" and you get a trip plan! You can even print the plan and take it with you.

Transit app

Transit is your one-stop app for trip planning, finding out when the next bus will arrive, and paying your fare. Download it today!

Reading a Timetable

On PierceTransit.org, find your route's timetable. Key locations along the route--"timepoints"-- are listed across the top. Reading from left to right shows times as the bus travels along its route. Reading down a column, you'll see all the times a bus comes to that stop that day. Use the timepoint before your stop to estimate your bus arrival time.

TIMETABLES [DOWNLOAD ROUTE PDF](#)

Route 54 38th St - Portland Ave - Tacoma Mall TC to 72nd St TC

WEEKDAYS SATURDAYS SUNDAYS

Tacoma Mall TC	38th St S & Yakima Ave	Portland Ave E & E 56th St	72nd St TC
06:28 AM	06:35 AM	06:45 AM	06:50 AM
06:58 AM	07:05 AM	07:15 AM	07:20 AM

Route Number Direction bus is traveling Reverse the route direction Day of week Timepoint

2 Pay Your Fare

Transit app

With **Transit**, you can pay your fare from your smart phone! Details and download links are at PierceTransit.org/transit.



All Day Pass



Pierce Transit All Day Passes can be purchased on board Pierce Transit buses. Just tell the driver, then insert exact cash into the farebox. You'll receive a pass stamped with the expiration time, to use each time you board a Pierce Transit bus or Runner that day. On a bus, slide your pass through the magnetic stripe reader; on Runner just show the driver.

Cash

As you enter the bus, there is a slot on the farebox that collects dollar bills and a coin slot at the top of the farebox. Bring exact cash, since the farebox does not issue change.

Adults 1 Ride: \$2, All Day: \$5 **Youth** FREE
Senior/Disabled 1 Ride: \$1, All Day: \$2.50



ORCA

If you regularly ride Pierce Transit, consider the convenience and savings of a bus pass loaded on an ORCA card. Our Customer Service staff can help you choose the pass that best meets your needs.

The ORCA card is easy to get

- **Online:** myORCA.com
- **By phone:** 1.888.988.6722
or TTY Relay: 711
- **In person:** Visit Pierce Transit's Bus Shop at Tacoma Dome Station. Purchase the card itself for a small fee, then add a pass or E-purse (used like cash to pay your fare). If you receive a transit benefit from your employer or other organization, ask your Employee Transportation Coordinator how to get an ORCA card.



Reduced Fares

Youth 18 and younger ride FREE! Details are at PierceTransit.org/FreeYouthPass.

If you are 65 or older, have a qualifying doctor-verified disability or a Medicare card, you may ride for a discounted fare. You must show a valid Regional Reduced Fare Permit (RRFP) when boarding. To find out if you are eligible, contact Customer Service or visit PierceTransit.org/PT-fares.

Adults with lower incomes may qualify for an ORCA LIFT card. Riders paying with an ORCA LIFT card enjoy lower fares on Pierce Transit buses and Runner services, and on other participating agencies services.

Learn more at PierceTransit.org/orcalift.

3 Enjoy Your Ride

Now that you have your plan and have your fare with you, it is time to go! Be sure to arrive at your stop at least 5 minutes early.

When boarding, you may ask the bus operator to lower the bus ramp or to have the bus kneel if you have difficulty with steps. If you use a wheelchair, the operator will assist you with securing your device.

On board, you can watch the display which will tell you where you are along the route. You can also listen to the bus stop announcements. When your stop is announced pull the cord to trigger the bus stop request, and please—remain seated until the bus stops.

If you are transferring and you're not sure where to catch your next bus, ask the operator for assistance.



Translation Service

Translation service is available in more than 200 languages, by calling 253.581.8000, option 2, option 4.

Llame al 253.581.8000. Habrá un representante y servicio de traducción en español disponible para atenderle.

Заказать услуги представителя с переводом на русский язык можно по телефону 253-581-8000.

Xin gọi 253-581-8000 để nói chuyện với Nhân Viên Đại Diện Ban Phục Vụ Khách Hàng là người sẽ cung cấp dịch vụ thông dịch Việt Ngữ.

Tawagan ang 253-581-8000 upang makipag-usap sa Representatibo ng Pangserbisyong Kustomer na magbibigay ng serbiyong pagsalalin ng wika sa Tagalog.

한국어 번역 서비스를 제공하는 상담원과 통화: 통화하시려면 253-581-8000 으로 전화하십시오.

អាចទំនាក់ទំនងភ្នាក់ងារសេវាបច្ចេកវិទ្យាភាសាខ្មែរ (កម្ពុជា) ដោយរៀបចំហៅតាមរយៈ លេខទូរស័ព្ទ ២៥៣-៥៨១-៨០០០ ។

致电253-581-8000 联系客户服务代表，将提供中文翻译服务。