



Pierce Transit

Connecting you with life

Bus System Recovery Plan Virtual Town Hall

September 2023



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Zoom Tips



Everyone is muted by default.



We will monitor the chat function.



Click the “Interpretation” button below to listen to this presentation in Spanish.

Let’s have a great meeting!



Submit questions using the “Q&A” feature.



We will pause for questions after each topic.

Presione el botón de  “Interpretation” abajo para escuchar esta presentación en español.

Why are we doing a Bus System Recovery Plan?

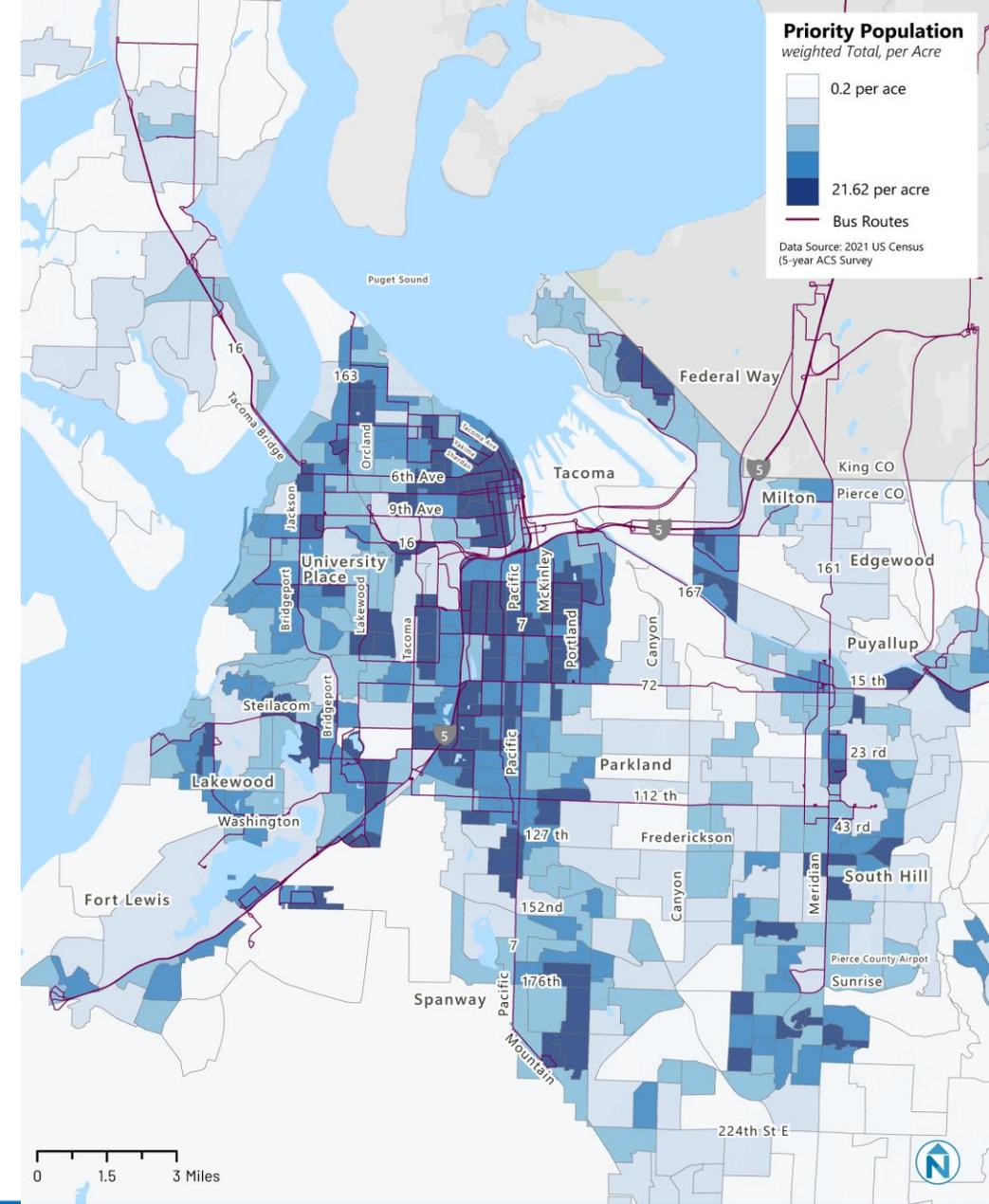
- COVID-19 changed when and how people travel
- Though pandemic-related mandates have been lifted, Pierce Transit has been unable to add back service due to lack of bus drivers and maintenance staff
- Pierce Transit is operating at about 80% pre-pandemic service levels
- A Bus System Recovery Plan provides the roadmap on how to build back service

The Bus System Recovery Plan Will...

- **Seek to understand how to bounce** back from the impacts of COVID-19
- **Capture public feedback** to help better understand the needs of the community
- **Recommend service options** that can help improve mobility for all residents, current riders, and future riders
- **Consider changes** in population, employment densities, and socio-economic factors

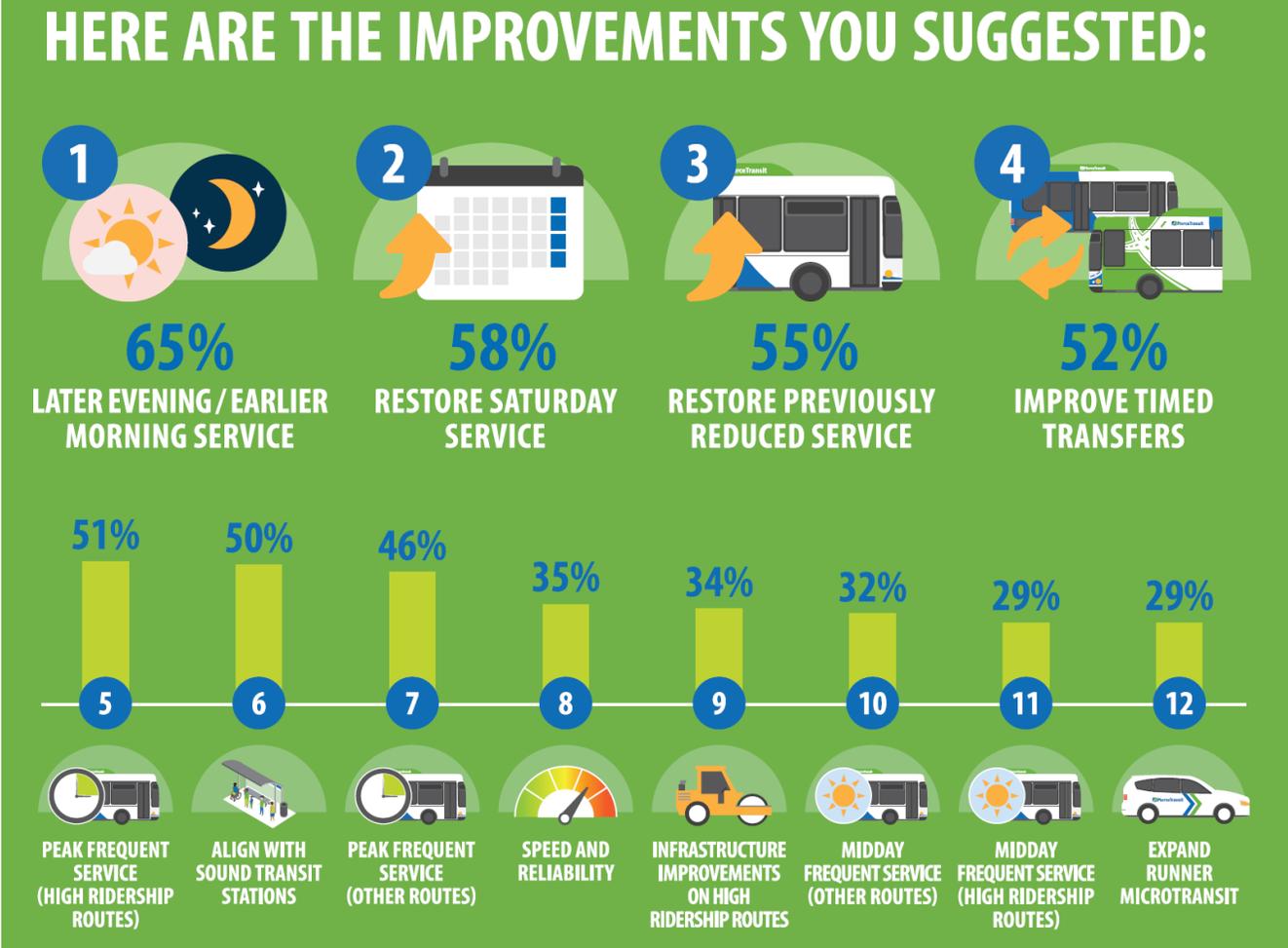
What data did we look at?

- Ridership and connections for every route
- Fall 2022 travel patterns – using phone data
- Population and employment data
- Socioeconomic data
- Future growth projections and plans



Outreach Effort Informed Improvement Priorities

- Stakeholder feedback
- Almost 750 responses from riders and nonriders
- More than 50 bus drivers' feedback



Two Scenarios Designed to Rebuild to Pre-Pandemic Service Levels

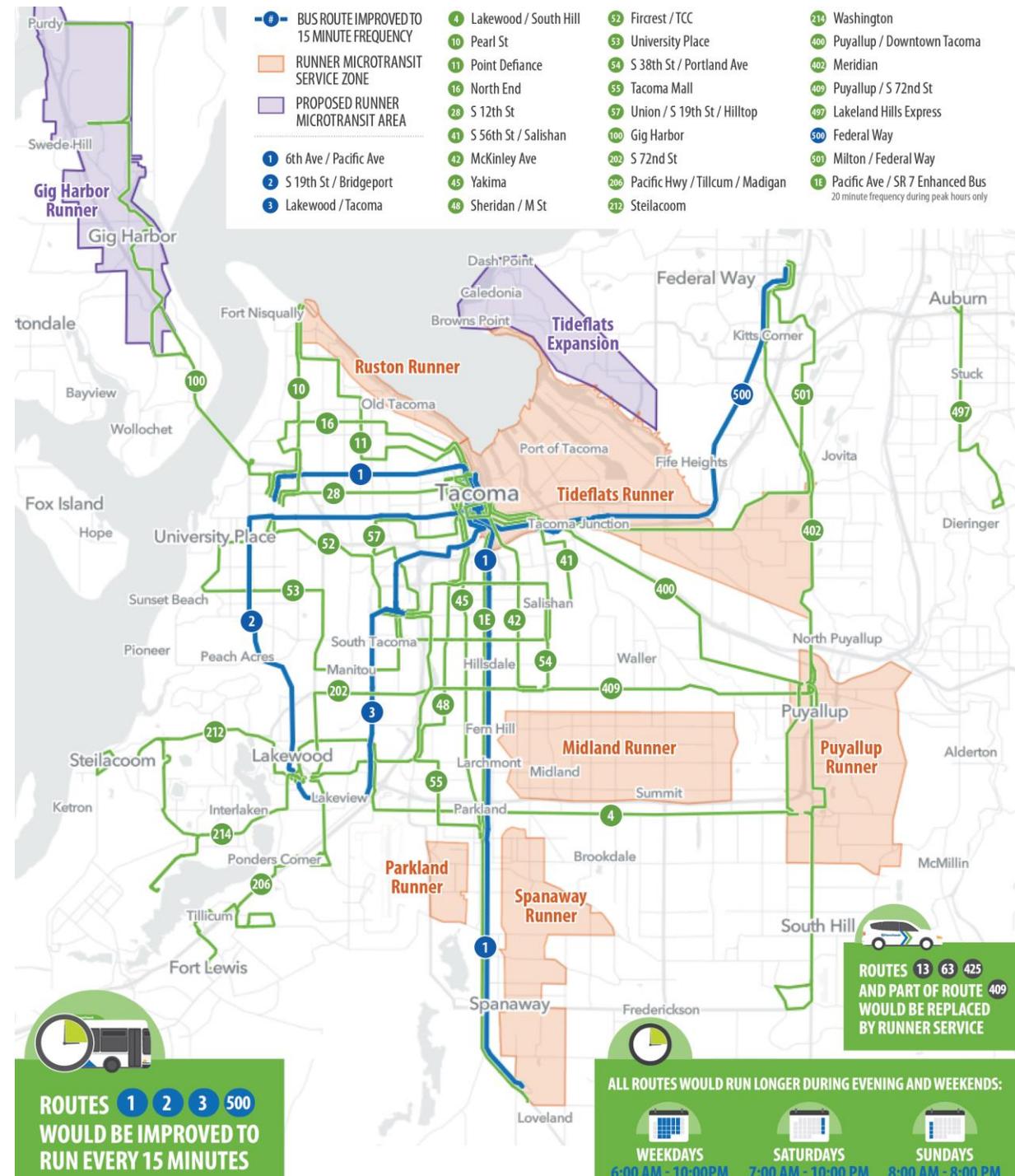
- Bus driver and maintenance staff availability will determine how fast service is rebuilt - ***Implementation will be phased***
- Scenarios highlight different strategies on frequency and how early / late service runs
- Almost all routes maintain their current travel pattern
- Both scenarios include new Pacific Ave / SR 7 Enhanced Bus service

Focus on Span of Service Scenario

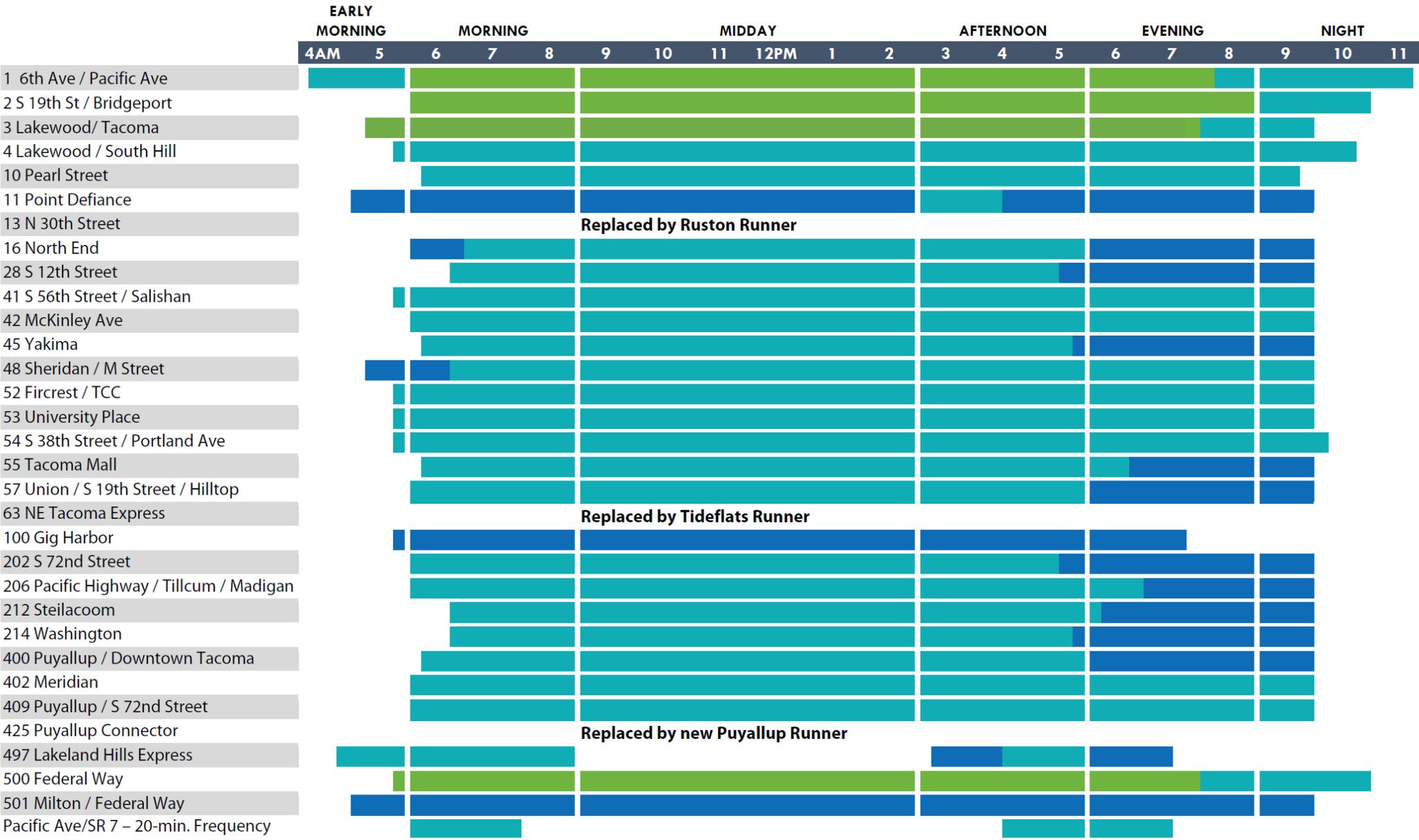
- Routes 13, 63, 409, and 425 will change travel patterns
- Four frequent (every 15-minute) routes (1, 2, 3, 500)
- Restored timed transfers at Tacoma Mall when buses run less frequently
- Runner service replaces several fixed route buses
- Buses operate earlier and later, with minimum targets of:
 - Weekday: 6 a.m. – 10 p.m.
 - Saturday: 7 a.m. – 10 p.m.
 - Sunday: 8 a.m. – 8 p.m.

Focus on Span of Service Scenario

Follow this link to download the map!



FOCUS ON WEEKDAY SPAN OF SERVICE SCENARIO

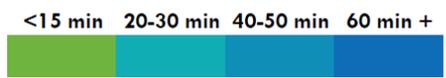


Replaced by Ruston Runner

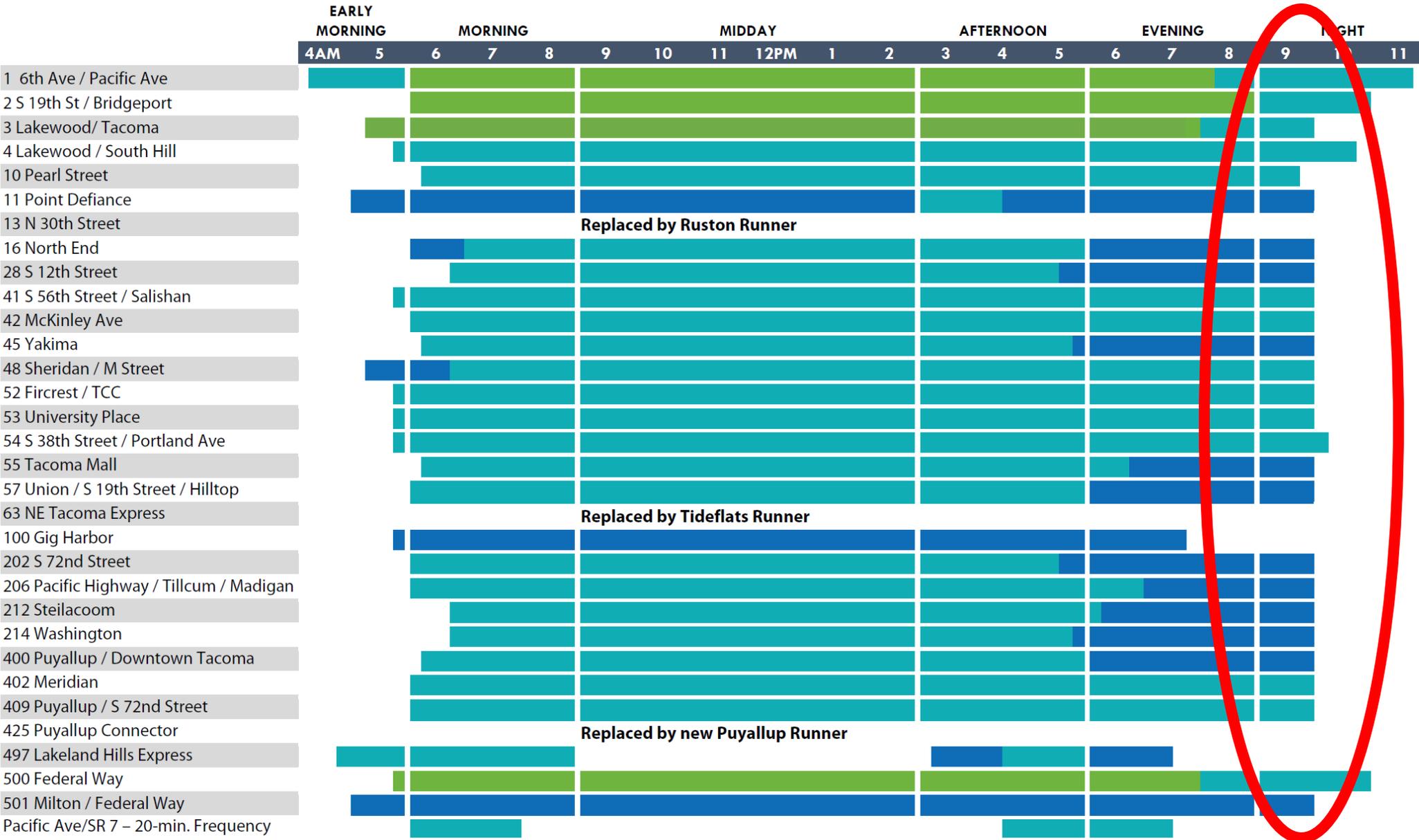
Replaced by Tideflats Runner

Replaced by new Puyallup Runner

Follow this link to download the charts!

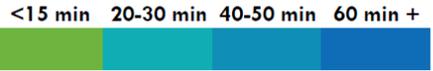


FOCUS ON WEEKDAY SPAN OF SERVICE SCENARIO



Almost all routes operate later

Follow this link to download the charts!

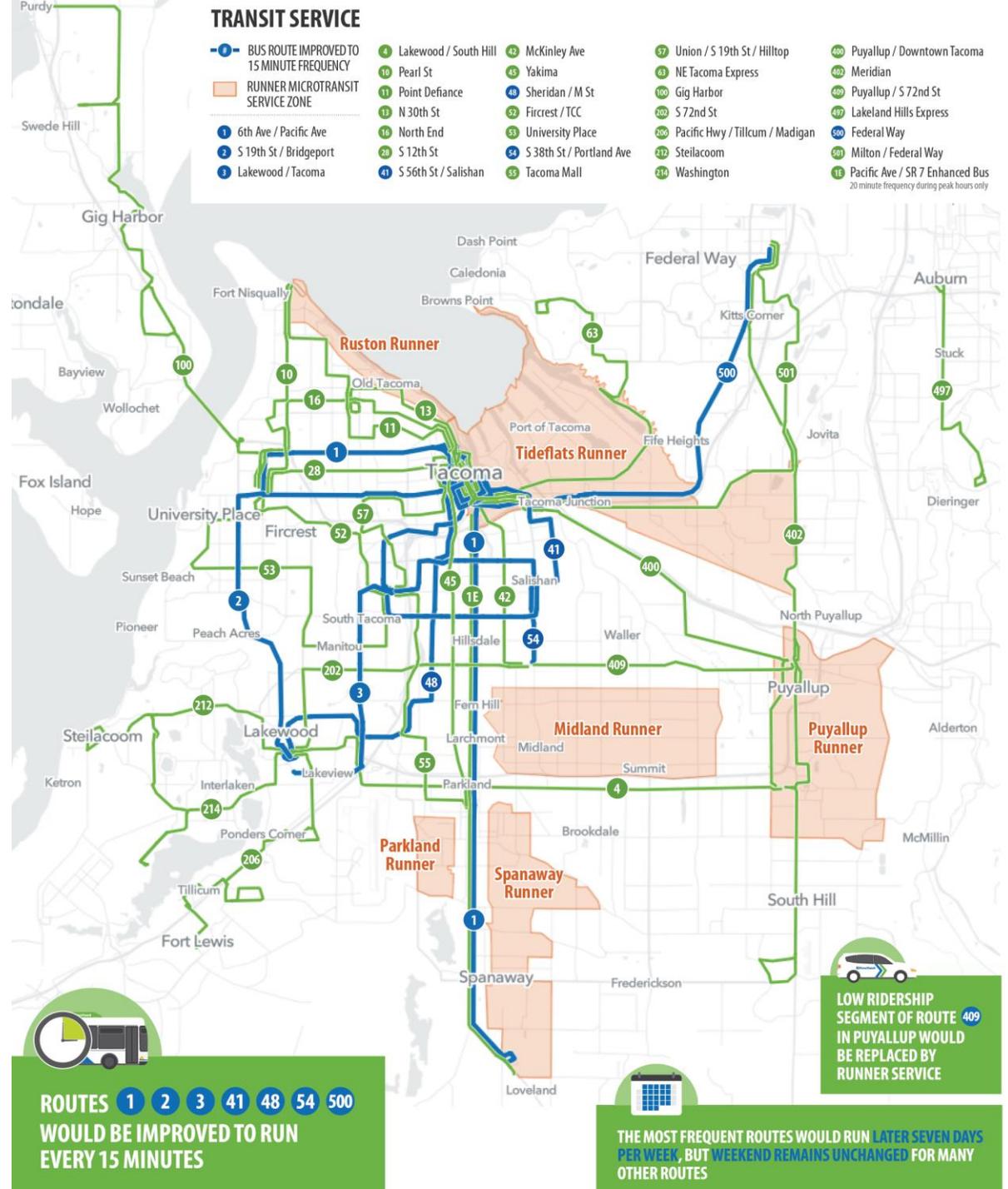


Focus on Weekday Frequency (Headways) Scenario

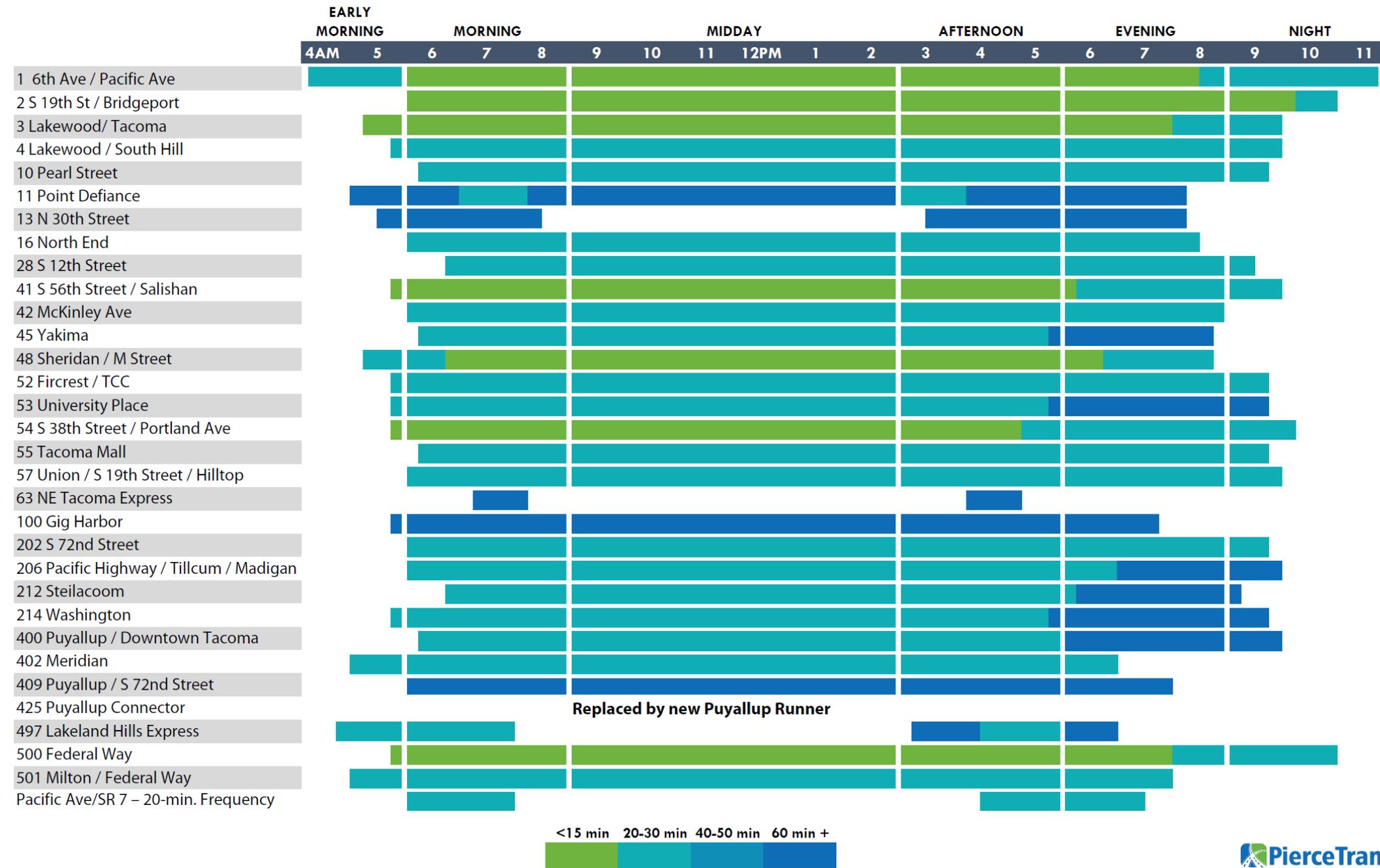
- Routes 409 and 425 will change travel patterns
- Seven frequent (every 15-minute) routes (1, 2, 3, 41, 48, 54, and 500)
- Restored timed transfers at Tacoma Mall when buses run less frequently
- Runner replaces fixed route service in Puyallup
- Most routes to operate every 30 minutes
- The highest ridership routes would operate later seven days a week

Focus on Weekday Frequency (Headways) Scenario

Follow this link to download the map!



FOCUS ON WEEKDAY FREQUENCY (HEADWAYS) SCENARIO



Follow this link to download the charts!



Next Steps

**EXISTING
RIDERSHIP
ANALYSIS**

**DESIGN YOUR
TRANSIT SYSTEM
ONLINE SURVEY**

**DRAFT BUS SYSTEM
RECOVERY PLAN**

**FINAL BUS SYSTEM
RECOVERY PLAN**

considered for adoption by
Board of Commissioners



WE ARE HERE

JUNE - JULY

AUGUST

SEPTEMBER - OCTOBER

NOVEMBER

DECEMBER

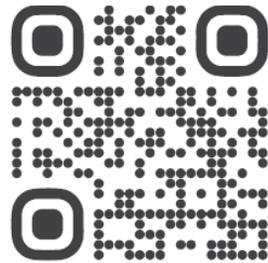
**OPEN HOUSES AND
VIRTUAL TOWN HALLS**



We Want Your Feedback!

- Improvements will begin with Pacific Ave/SR 7 Enhanced Bus in March 2024
- Additional improvements will be added based on bus driver and maintenance staff availability
- We will use your feedback to help prioritize which improvements to implement

Take the Survey
on the Scenarios!



PierceTransitSurvey.com

More information and
updates on the Plan can
be found at:

PierceTransit.org/ServiceRecoveryPlan