

**Service Delivery & Capital Committee Meeting Agenda**  
February 15, 2024 - 3:00 p.m.



**Virtual Meeting Participation Information:**

Dial: 1-253-215-8782 Meeting ID No. 86113667073

Webinar link: <https://us02web.zoom.us/j/86113667073>

**Physical Meeting Location:**

Pierce Transit Training Center

3720 96<sup>th</sup> Street SW

Lakewood, WA 98499

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**Call to Order**

**Special Business**

1. Election of Chair and Vice Chair

**Approval of Minutes** – August 17, 2023, committee meeting

**Public Comment**

*Citizens wishing to provide comment will be given up to three minutes to comment on transit-related matters regardless of whether it is an agenda item or not. The Chair, at his or her discretion, may reduce the comment time to allow sufficient time for the Board to conduct business.*

*To request to speak virtually during public comment, please press the Raise Hand button near the bottom of your Zoom window or press \*9 on your phone. If speaking in person, please sign in at the table at the back of the room. Your name or the last four digits of your phone number will be called out when it is your turn to speak. Written comments may also be emailed to [Djacobson@piercetransit.org](mailto:Djacobson@piercetransit.org).*

**Action Agenda – No items**

**Discussion/Review**

1. 2023 Q4 Public Safety Report
2. 2023 Year End Safety Review

Ed Roberts  
Chief of Public Safety

Reggie Reese  
Chief Safety Officer

**Commissioner Comments**

**Executive Session** – None Scheduled

**Adjournment**

**PIERCE TRANSIT  
SERVICE DELIVERY & CAPITAL COMMITTEE MEETING**

**August 17, 2023**

**MINUTES**

**CALL TO ORDER**

Vice Chair Walker called the meeting to order at 3:10 p.m.

**ATTENDANCE**

Service Delivery & Capital Committee members present:

Olgy Diaz, City of Tacoma Councilmember  
Daryl Eiding, Mayor of City of Edgewood  
Don Green, CTAG Non-voting Member  
Kim Roscoe, Committee Chair, Mayor of the City of Fife  
(represents Fife, Milton, Auburn, Pacific, Gig Harbor, Steilacoom, and Ruston)  
Kristina Walker, Committee Vice Chair, City of Tacoma Deputy Mayor

**APPROVAL OF MINUTES**

Commissioners Diaz and Eiding **moved** and seconded to approve the June 15, 2023, meeting minutes as presented.

Motion **carried**, 4-0.

**PUBLIC COMMENT**

No public comments were received.

**ACTION AGENDA**

- 1. FS 2023-034, Authorize the Chief Executive Officer to Execute a Purchase Order with Dell Technologies for new Information Technology Infrastructure Hardware in the Amount of \$641,561**

Information Technology Assistant Manager Christian Handsaker introduced the item.

Commissioners Diaz and Eiding **moved** and seconded to authorize the Chief Executive Officer to execute a purchase order with Dell Technologies for new Information Technology Infrastructure Hardware in the amount of \$641,561.

Motion **carried**, 4-0.

2. **FS 2023-035, Authorize the Chief Executive Officer to Execute a Multi-Year Contract with Tribologik Corporation (Contract No. 1697) for Oil, Fuel, Transmission Fluid, and Coolant Analysis Services, in the Amount of \$375,000**

Parts Procurement Manager Stephanie Prine presented on the item, noting that the analysis services are a proactive way for the agency to save money by identifying engine failures before they occur, which helps keep service safe and reliable for customers.

Ms. Prine responded to questions relating to the schedule of testing vehicles.

Commissioners Eidinger and Walker **moved** and seconded to authorize the Chief Executive Officer to execute a multi-year contract with Tribologik Corporation (Contract No. 1697) for Oil, Fuel, Transmission Fluid, and Coolant Analysis Services, in the amount of \$375,000.

Motion **carried**, 4-0.

## **DISCUSSION AND REVIEW**

### **1. Q2 2023 Safety Report**

Chief of Public Safety Ed Roberts reviewed the public safety related data for Q2 and provided an overview of the type of incidents that typically occur in the system and the level of coverage and interaction from the public safety staff within the system. He reported that having a security or officer presence at transit locations appears to lower the level of incidents that occur.

Chair Roscoe shared two stories where she experienced positive interactions with Pierce Transit staff within the system.

## **COMMITTEE MEMBER COMMENTS**

There were no comments provided.

## **EXECUTIVE SESSION**

There was no executive session held.

## **ADJOURNMENT**

There being no further business, Commissioners Walker and Roscoe **moved** and seconded to adjourn the meeting at 3:30 p.m.

Motion **carried**, 4-0.

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Deanne Jacobson  
Clerk of the Board

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Kim Roscoe, Chair  
Service Delivery & Capital Committee

# Public Safety Quarterly Report

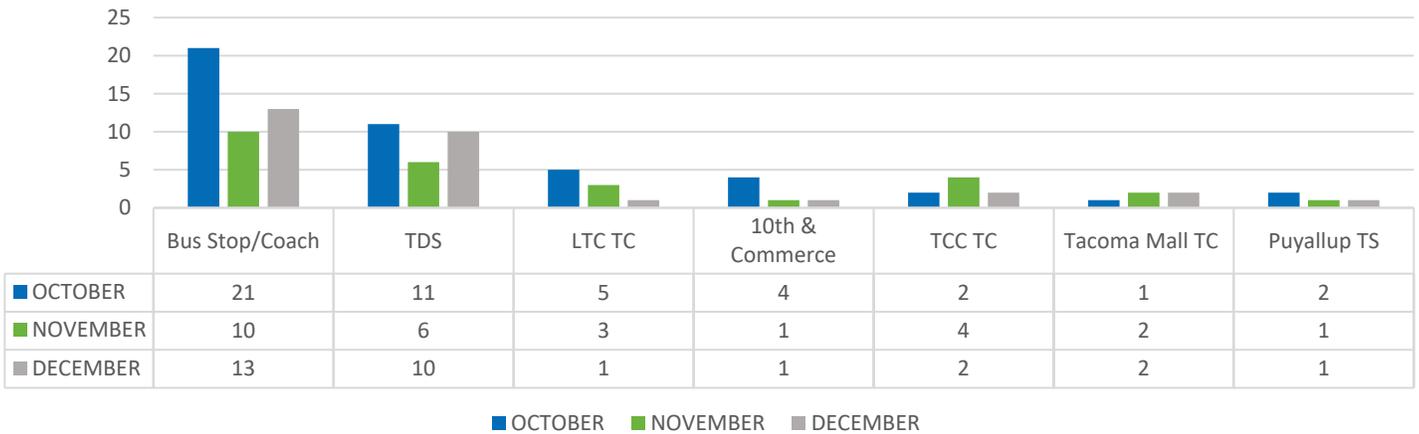
Quarter 4 - 2023

## Employee Assaults

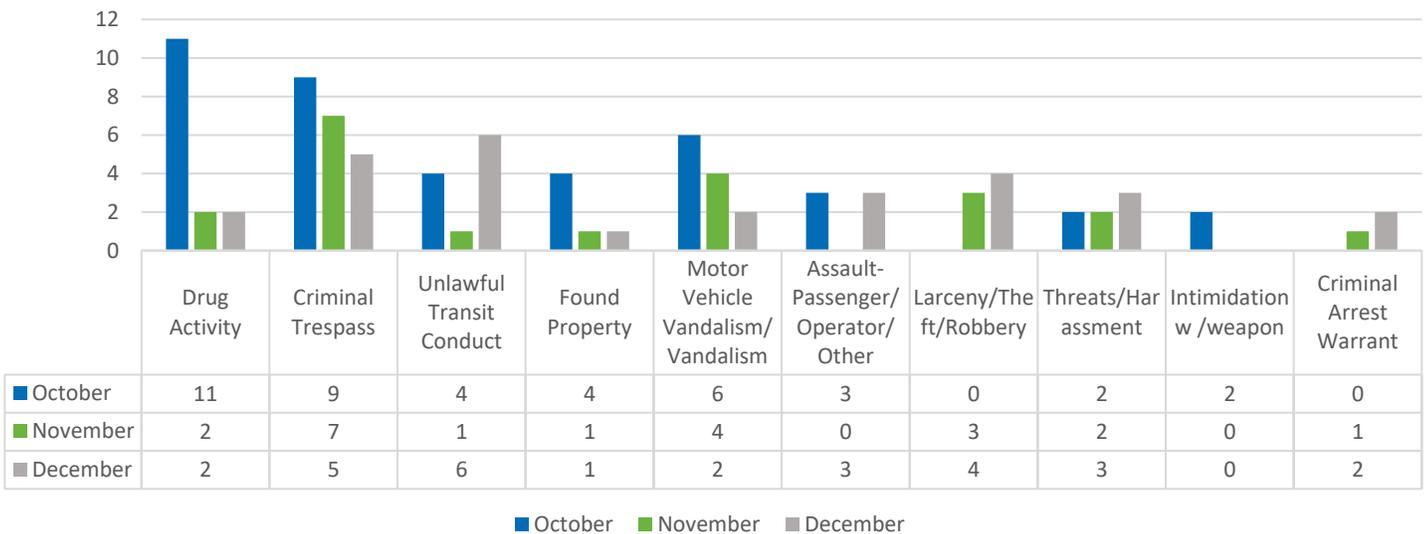
Fourth quarter employee assaults – 5

- Airsoft pistol pointed at operator – over fare enforcement
- Operator spat on – over fare enforcement
- Operator punched
- Operator threatened by armed passenger

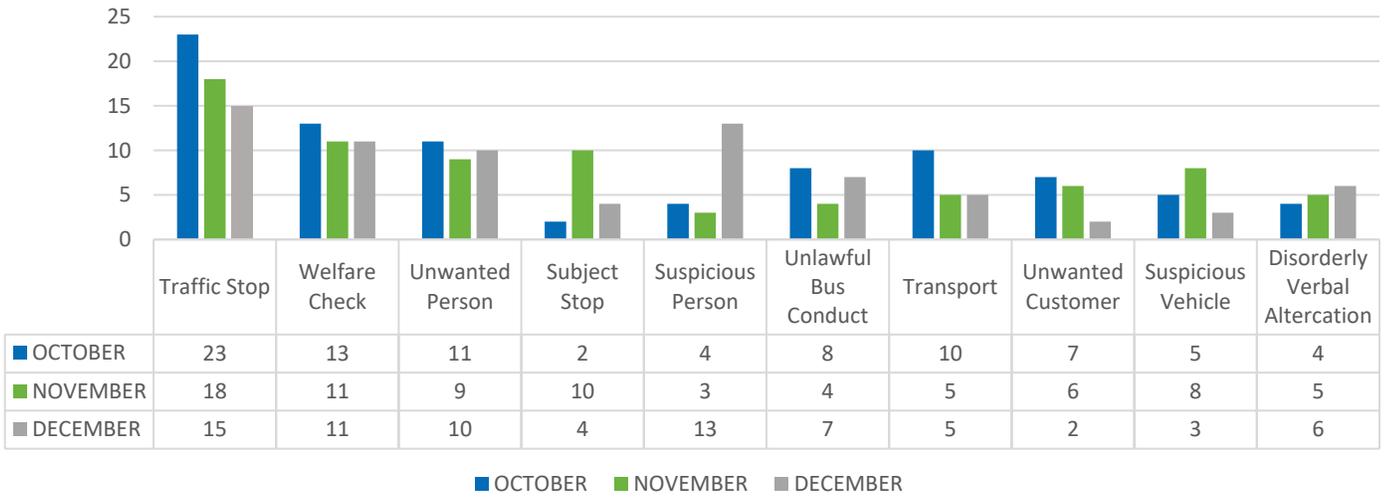
Transit Incidents by Locations  
Quarter 4 - 2023



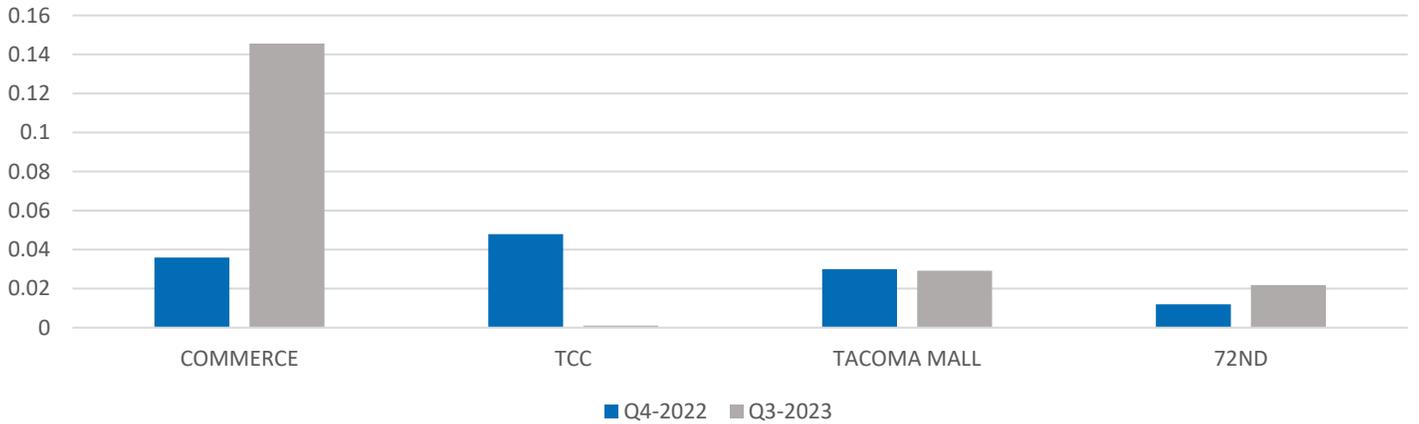
Documented Offenses - Quarter 4 - 2023



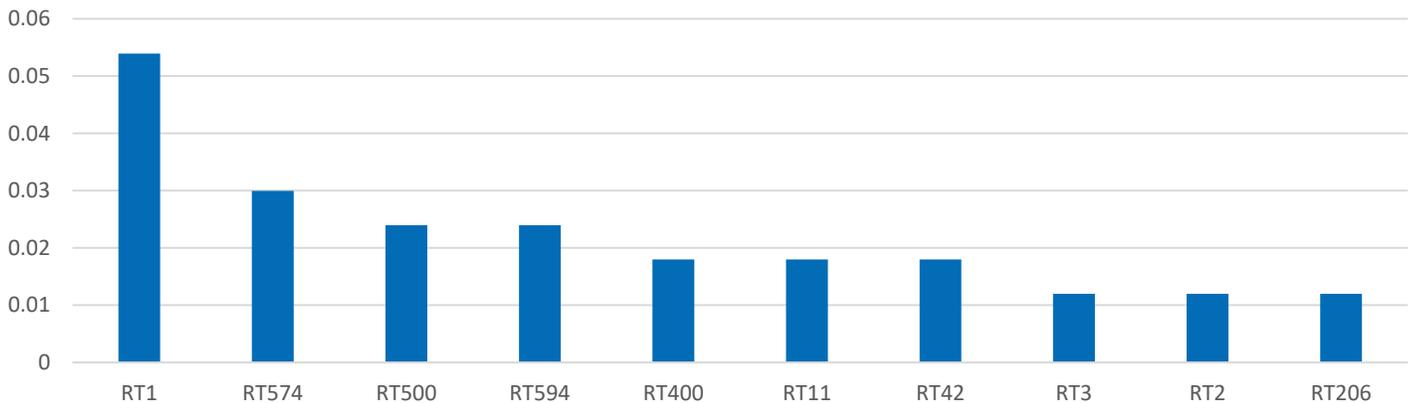
### Public Safety Calls - All Agencies (Expect PSOs and Federal Way) Quarter 4 - 2023



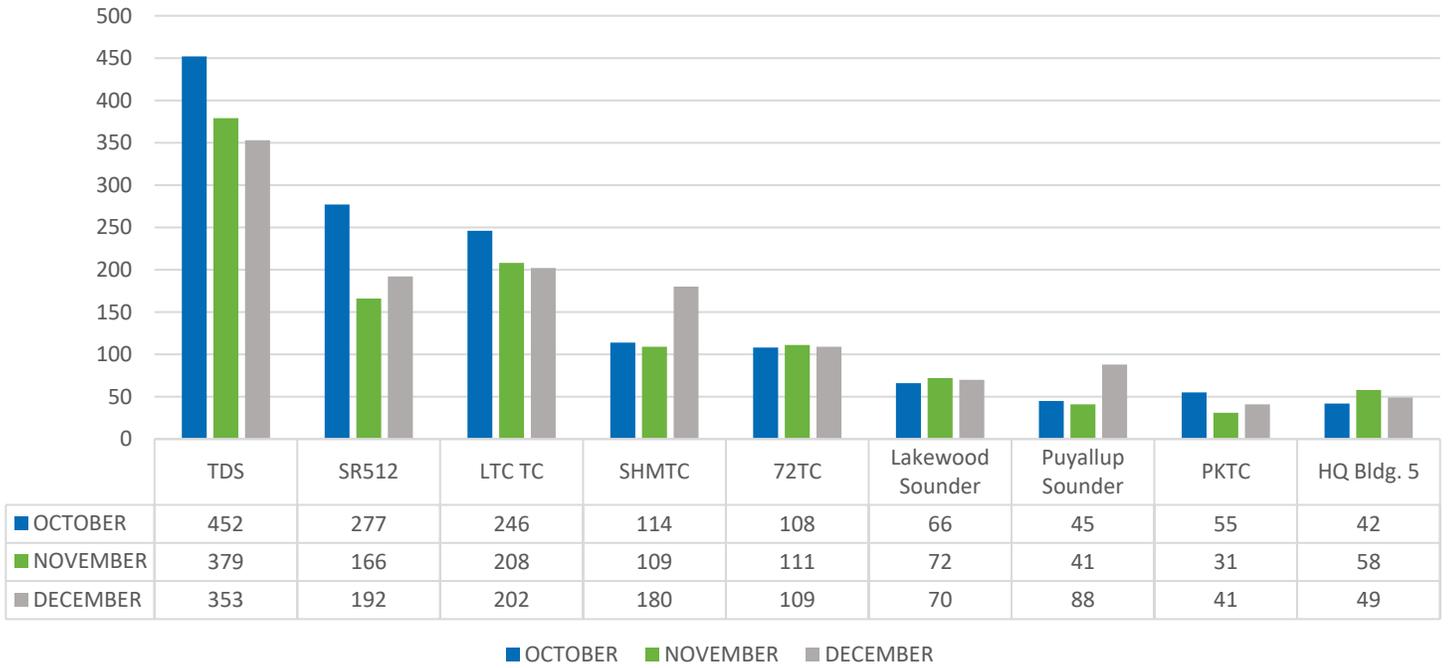
### Incidents per 10K Boardings at Allied Security Staffed TCs Q4 - 2022 vs Q4 - 2023



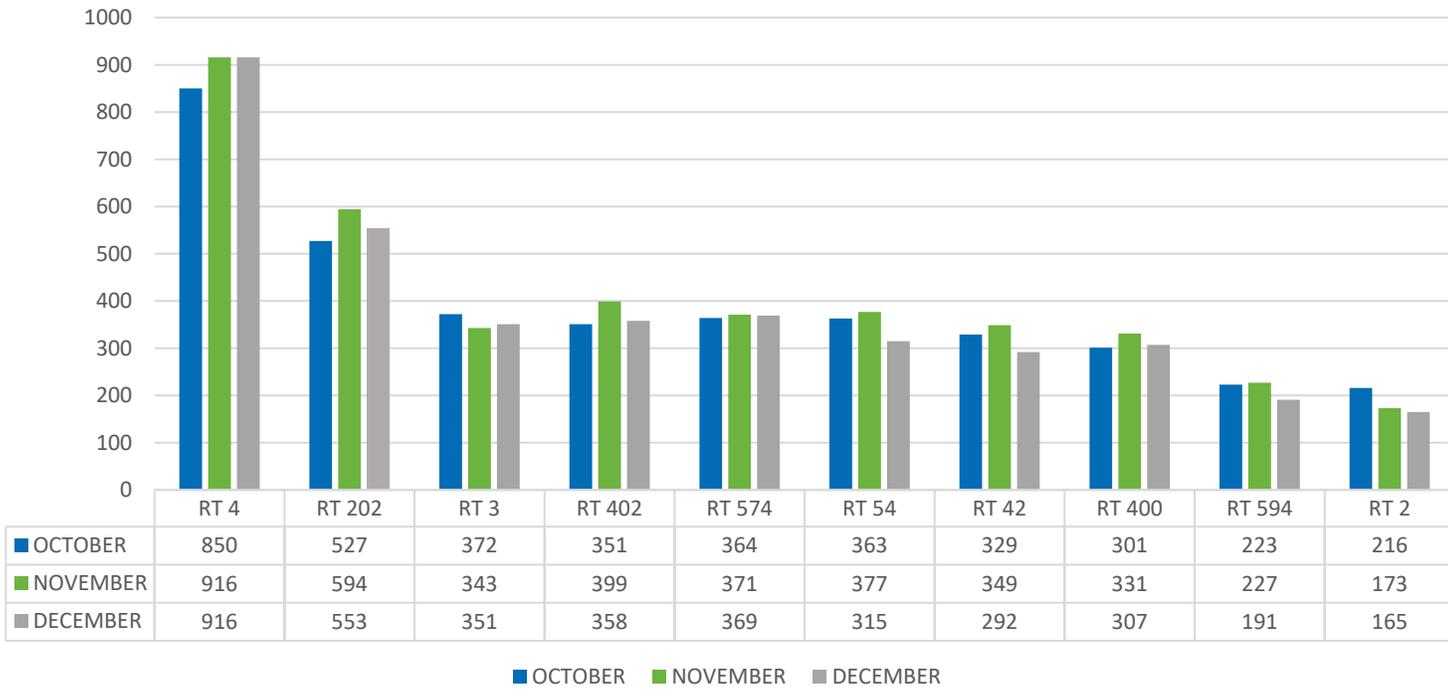
### Security Incidents per 10K Boardings: Top 10 Routes Quarter 4 - 2023



### Facilities Checks Performed - Quarter 4 - 2023



### Bus Checks by Route - Quarter 4 - 2023





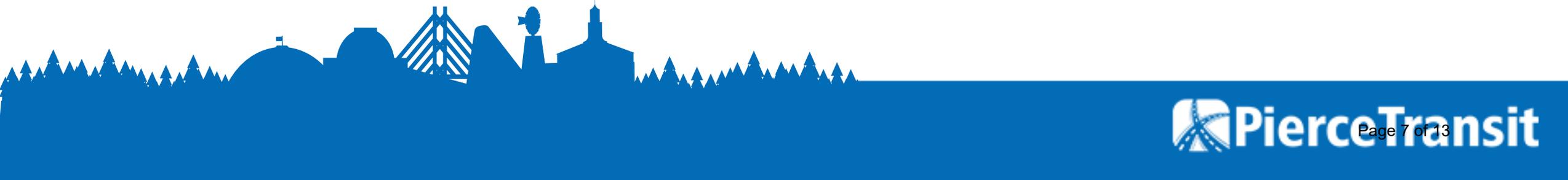
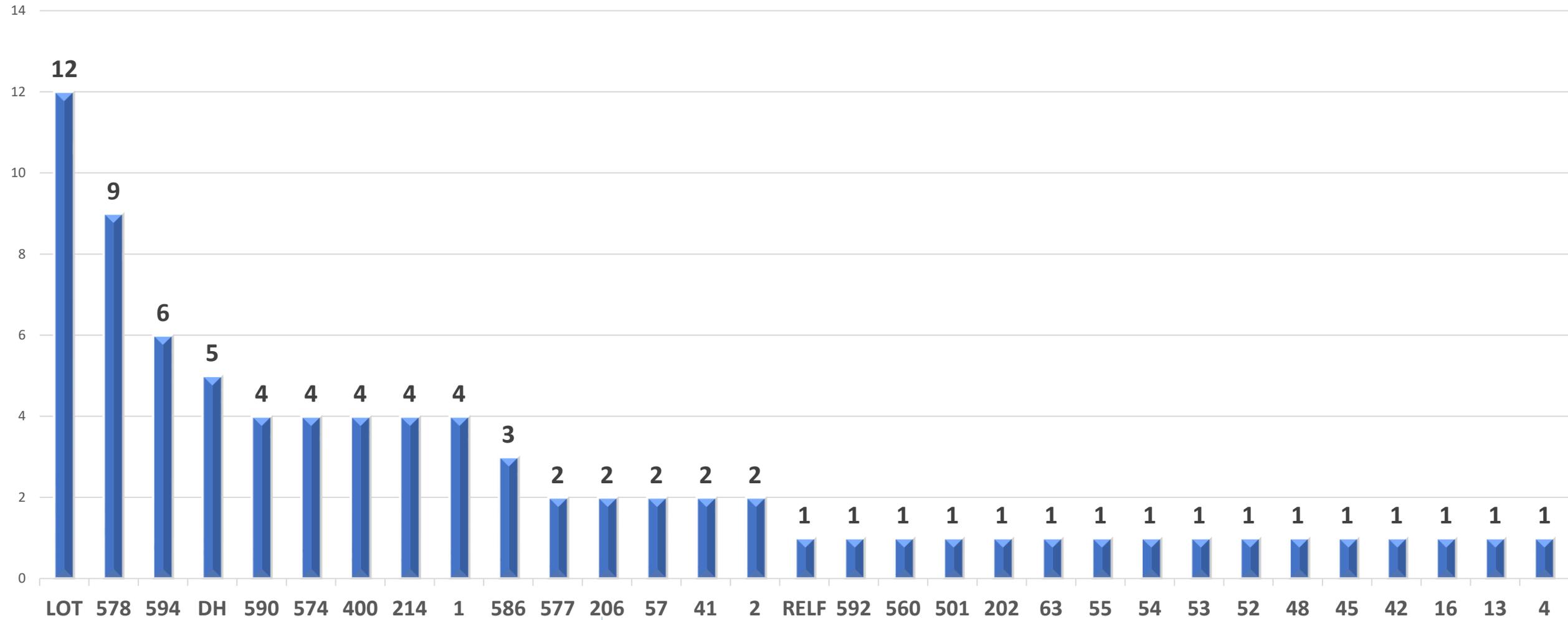
# Pierce Transit

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## Year 2023 Roll Up Safety Department Performance and Activities

# 2023 PREVENTABLE ACCIDENTS BY ROUTE

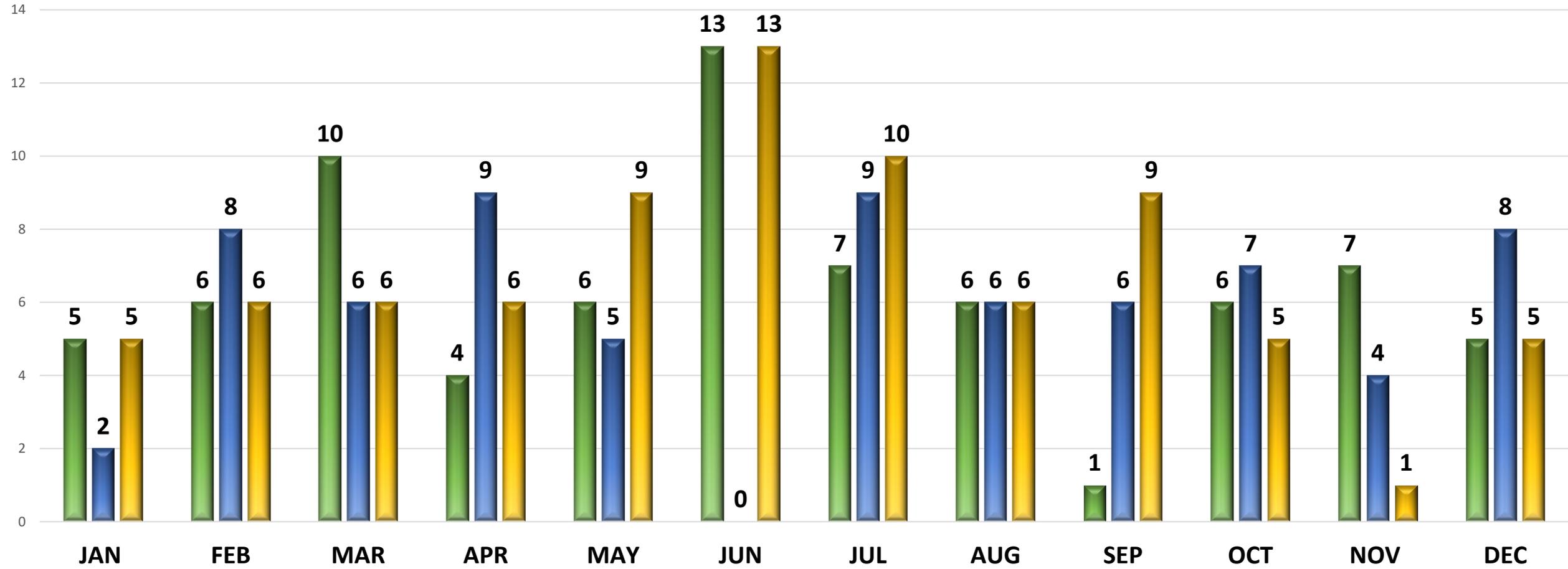


# 2021 - 2023 MONTH OVER MONTH ACCIDENTS

2021 – 76 (.55)

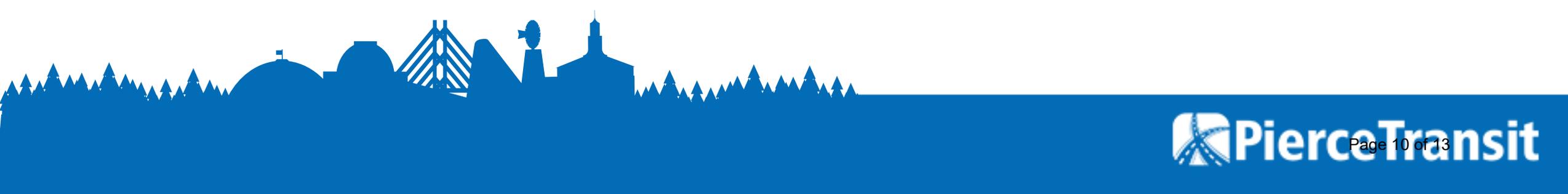
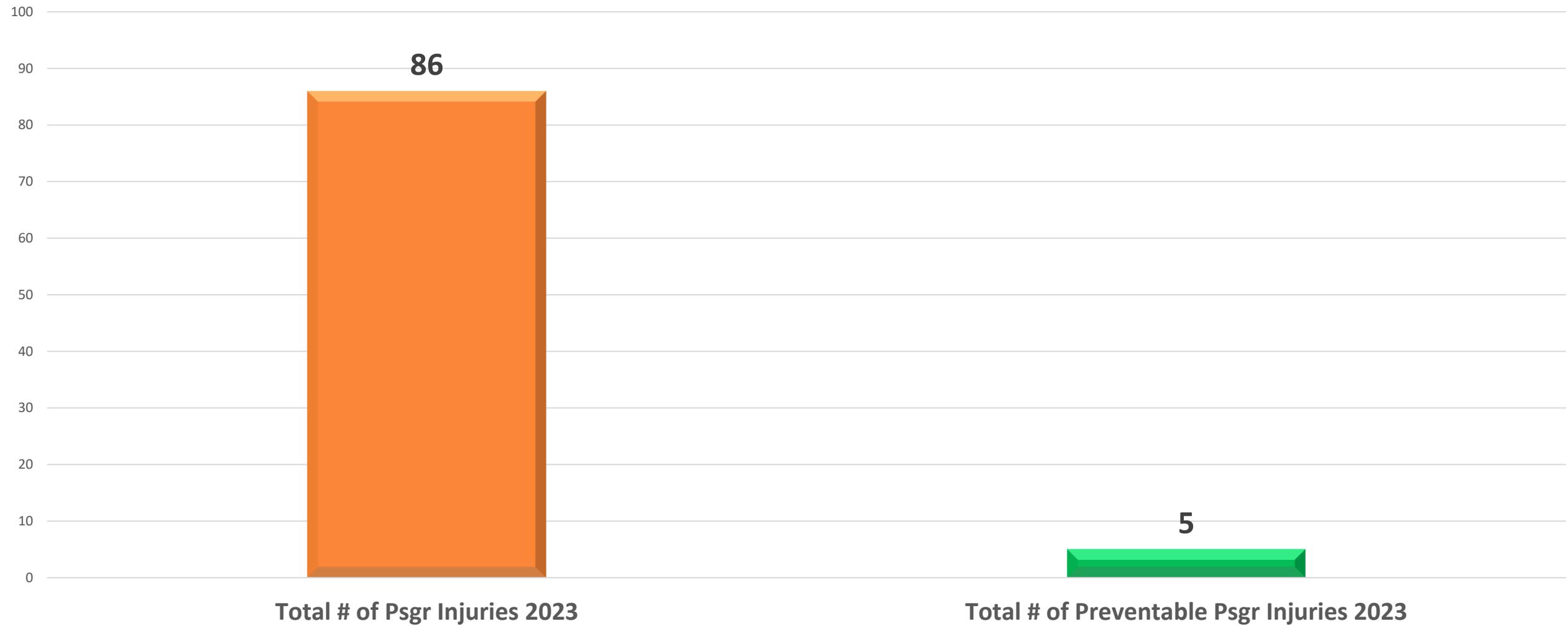
2022 – 70 (.57)

2023 – 81 (.65)

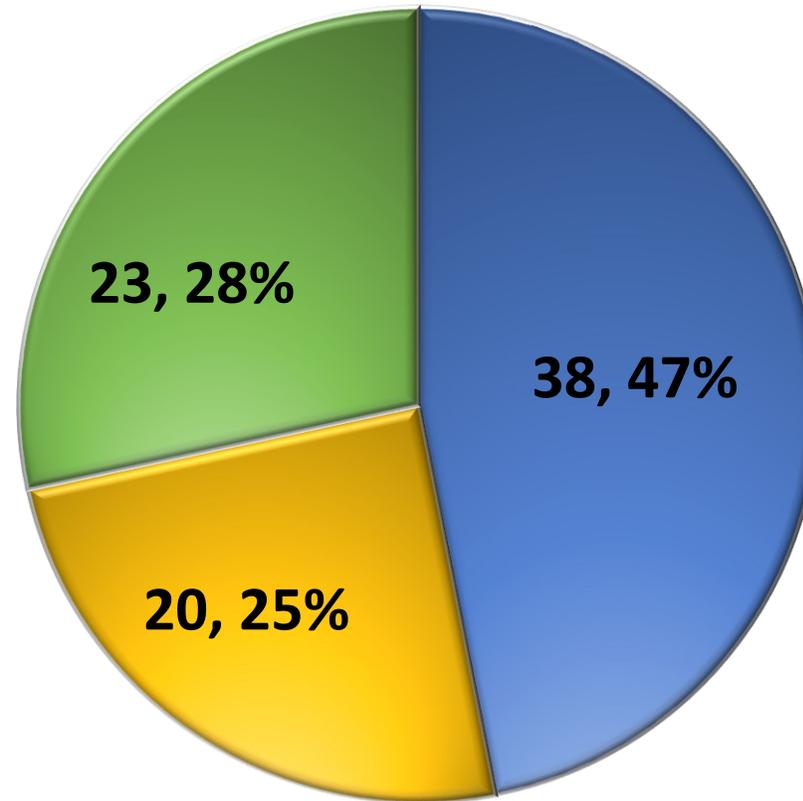


■ 2021 ■ 2022 ■ 2023

# PASSENGER INJURIES YTD



# 2023 PREVENTABLE ACCIDENTS BY TENURE



■ 0-3 Years

■ 3-9 Years

■ 9-29 Years



# Emergency Management

- Completed the Threat Vulnerability Assessment (TVA) for the agency
- Represented Pierce Transit at the Interagency Emergency Management Course for Pierce County Lahar Exercise at the Emergency Management Institute in Maryland
- Facilitated five Active Shooter Tabletops and one Train Derailment Tabletop in collaboration with the TSA for agency personnel
- Facilitated over 90 agency employees receiving Stop the Bleed instruction in collaboration with West Pierce Fire & Rescue and issued Stop the Bleed kits to all participants
- Created and rolled out a Narcan Use Policy and facilitated 45 agency personnel to carry Narcan in the field
- Successfully wrote a proposal and secured grant funding for our Behavioral Health Team
- Facilitated and conducted six Security Enhancement Through Assessment (SETA) exercises in collaboration with the TSA
- Started an agency Security Action Review Team to review and act on TVA findings
- Member of the PC DEM High Profile Trail Planning Team



Transportation  
Security  
Administration

# Training Department

NEW OPERATOR CLASSES 2023			
Classes	Training Day 1-30	TD1 # Trainees	Operator Trainees Graduated
01-23	2/9/2023	15	13
02-23	4/4/2023	10	8
03-23	6/6/2023	12	11
04-23	8/3/2023	13	12
05-23	9/25/2023	31	25
06-23	11/13/2023	17	13
		<b>98</b>	<b>82</b>

MX CLASSES 2023		
Classes	MX	Total MX Graduated
01-23	1	1
02-23	5	5
03-23	3	3
04-23	6	6
05-23	2	2
06-23	6	6
		<b>23</b>

